



CUSTOMER SATISFACTION UNIVERSITY AWARD

EVALUATION CRITERIA



INTESA SANPAOLO
CARD

Listening
100%



Name and surname _____

EVALUATION CRITERIA

IMPLEMENTATION CATEGORY

| | item weights | Theme Name and Surname | Theme Name and Surname | Theme Name and Surname | Weighted average of items evaluation block | Evaluation block weight | Weighted average of the project |
|---------------------------|--|---------------------------|---------------------------|---------------------------|--|-------------------------|---------------------------------|
| Project impact evaluation | Project consistency | 0,2 | | | | | |
| | Overall positive impact | 0,5 | | | | | |
| | Institutionalization | 0,3 | | | | | |
| Weighted final value | | 1 | 0,0 | 0,0 | 0,0 | 0,00 | 0,7 |
| | item weights | Theme Name and Surname | Theme Name and Surname | Theme Name and Surname | | | |
| Team's skills evaluation | Capacity of analyses and critical thinking | 0,4 | | | | | |
| | Capacity of synthesis | 0,3 | | | | | |
| | Presentation Skills | 0,3 | | | | | |
| Weighted final value | | 1 | 0,0 | 0,0 | 0,0 | 0,00 | 0,3 |
| | | | | | | 1 | 0,00 |

INNOVATION CATEGORY

| | item weights | Theme Name and Surname | Theme Name and Surname | Theme Name and Surname | Weighted average of items evaluation block | Evaluation block weight | Weighted average of the project |
|---------------------------|--|---------------------------|---------------------------|---------------------------|--|-------------------------|---------------------------------|
| Project impact evaluation | Inspiration and Creativity | 0,3 | | | | | |
| | Innovative use of science and technology | 0,5 | | | | | |
| | Institutionalization | 0,2 | | | | | |
| Weighted final value | | 1 | 0,0 | 0,0 | 0,0 | 0,00 | 0,6 |
| | item weights | Theme Name and Surname | Theme Name and Surname | Theme Name and Surname | | | |
| Team's skills evaluation | Capacity of analyses and critical thinking | 0,4 | | | | | |
| | Capacity of synthesis | 0,3 | | | | | |
| | Presentation Skills | 0,3 | | | | | |
| Weighted final value | | 1 | 0,0 | 0,0 | 0,0 | 0,00 | 0,4 |
| | | | | | | 1 | 0,00 |